

IMPORTANT RECALL NOTICE

Dear Customer,

Joyin has issued a voluntary recall of its Sloosh Dive Sticks sold prior to October 23, 2025 (recalled dive sticks) in cooperation with the U.S. Consumer Product Safety Commission (CPSC). The recalled dive sticks exceeded the compression limit set forth in the federal dive sticks regulation, which may pose an injury risk if a user falls or lands on the dive stick in shallow water, or during underwater retrieval.

Our records indicate that you have purchased the Sloosh Dive Sticks from JOYFY INC.

Safety is the highest priority of Joyin, which is why this recall is being pursued. **Please discontinue use of the recalled dive sticks immediately.**

The recalled dive sticks have now been redesigned by Joyin to meet federal dive stick regulations. The redesigned dive sticks do not exceed the compression limit set forth in the federal regulations. Consumers should immediately stop using the recalled dive sticks, take them away from children and dispose of them. Consumers should take a photo of the disposed dive sticks in the trash and email it to Joyin at support@joyin.com. Once received, Joyin will send the consumer redesigned dive sticks, at Joyin's cost and no cost to you, in an equal number to the dive sticks disposed.

The recalled dive sticks were sold in a package of Sloosh water toys, Model 40041, containing 30 pieces (Sloosh water toys). Only the dive sticks contained in the package of Sloosh water toys are being recalled. There were 5 dive sticks sold in each package of Sloosh water toys. Sloosh water toys were sold February 2019 through October 2025 for between \$16.99 to \$21.99 USD.

The model number 40041 is printed on the back of the box of Sloosh water toys, next to the bar code. The model number 40041 is also printed on top of one end of the dive stick, along with Joyin's name and tracking information.

Photos of the box that the recalled dive sticks were sold in are below.



Recalled Sloosh Dive Sticks, Front of Box in which the Dive Sticks are Sold



Recalled Sloosh Dive Sticks, Dive Sticks Outside of Box



Recalled Sloosh Dive Sticks, Back of Box in which the Dive Sticks are Sold

If you purchased the Joyin Sloosh Water Toys, Model 40041, and gave them to someone else, please either forward them this notice or tell them to visit www.joyin.com and click on "Recall Information" for more information.

If you have additional questions about the recall, please contact Joyin at (800) 781-3067 or email support@joyin.com. Joyin's call center will be available to answer any calls Monday through Friday, 7:00 a.m. to 6:00 p.m. MST.

Thank you for your understanding and cooperation.

Sincerely,
JOYFY INC